



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING®  
FOR SOCIAL RESPONSIBILITY®

## OUR MISSION

To put Christian principles into practice through programs that build a healthy spirit, mind, and body FOR ALL!

## FACILITIES

### Child Watch

- The Y provides free babysitting to all members and their immediate family
- Children must be between the ages of 6 weeks and 12 years
- Child must be checked into and out
- No child is permitted with a fever
- Fever must not be present for 48hrs
- Children must wear socks at all times
- Peanut Free Zone
- Adult must remain in the Y to utilize this free service
- A full list of policies is available at the Member Service Desk

### WELLNESS CENTER & WEIGHT ROOM

- Must be a member or registered as a guest of the Y
- Must be 18 years of age or older to be permitted without restrictions

### Ages 13-17

- Must complete a one-time orientation session

### Ages 10-12

- Must complete a one-time orientation session
- Upon completion, they are permitted to use cardio machines and/or participate in group exercise classes with a parent/guardian.

### LOCKER ROOMS

- Lockers are available free of charge. Please bring your own lock.
- Youth ages 6 & under may use the same locker room as their parent/guardian regardless of gender.
- Lockers are also available for rent.
- A private locker room is also available.

Proper attire is required in all areas of the building.

# MEMBERSHIP & FACILITY POLICIES YMCA OF SANDUSKY COUNTY

## GENERAL POLICIES

### FOOD & BEVERAGES

Food and beverages are not permitted in any workout areas, with the exception of water bottles.

### SMOKING/TOBACCO/NICOTINE USE OF ANY FORM

Tobacco/Nicotine use in any form, which includes but is not limited to, smoking (cigarettes, electronic cigarettes, cigars, etc.), using smokeless tobacco is prohibited on YMCA property and at YMCA events.

### PROPER ATTIRE IS REQUIRED

- Short shorts, crop/halter tops, bathing suits, string t-shirts, crocs, flip-flops, work boots are prohibited in general use and fitness areas. Everyone must wear a full shirt and closed toed shoes.
- Proper swim suits are required in the pool, sauna and steam rooms.

### PHOTOGRAPHY

Use of electronic devices (cameras, phones, etc.) is strictly forbidden in locker rooms and restrooms.

### LOST AND FOUND

Please bring any found items to the Member Service Desk. Items will be kept until the end of the month and then donated. The YMCA is not responsible for lost or stolen property.

### INSURANCE

The YMCA does not provide insurance for injuries sustained during YMCA activities. Members and program participants partake in programs and use the facilities at their own risk.

### SEX OFFENDER SCREENING

In order to better protect the youth and families using our facilities, the Y is participating in a screening process of our members, guests, and program participants to prevent access to Registered Sex Offenders. Due to this, disclosing your DOB and ethnicity are required.

### PHOTO ID

Everyone is required to provide the YMCA with a valid Photo ID with enrollment of any new membership, guest passes and program registration. The YMCA reserves the right to refuse service to anyone without a valid Photo ID.

### CHECK-IN & MEMBER PHOTOS

All members are required to check in at the Member Service Desk, by scanning their key tag, or providing their name to the staff at the membership desk. For safety all members and guests are required to have a photo on file. If a member is missing or in need of an updated photo, the membership desk staff will require you to complete this process prior to you using the facility.

### CODE OF CONDUCT

The YMCA is a Christian-based organization where children are often present. We ask individuals to act appropriately at all times when in our facilities or when participating in programs. The Y is committed to providing a safe and welcoming environment for all members and guests. We expect persons using the Y to behave in a mature and responsible way and to respect the rights and dignity of others.

This Code of Conduct does not permit language or any action that can hurt or frighten another person or that falls below a generally accepted standard of conduct.

Membership is a privilege, not a right. All members are expected to adhere to the YMCA code of conduct at all times while participating in YMCA programs.

Membership may be revoked for conduct that conflicts with this code.

### CANCELLATIONS

All memberships are subject to a 30-day cancellation notice.

## FINANCIAL POLICIES .....

### MEMBERSHIP CONTRACTS

There are no long term contracts at our Y. Members may chose to pay month-to-month, a payment method is required to be kept on file for automatic monthly payments. Members may also pay for a full year in advance, no payment method is required to kept on hand when purchasing a year in advance. Membership payments are not refundable.

### MEMBERSHIP CANCELLATION

Membership cancellation requires a 30-day written cancellation notice prior to the members next billing date. No verbal and/or email requests are accepted. Only the member who signed the original membership agreement can submit a cancellation request. The member will be responsible for any final payment within those 30-days.

### MEMBERSHIP REFUNDS

Memberships are not refundable or transferable.

### FAILED PAYMENTS

- If your check, automatic bank draft or credit card payment is returned for any reason, the payment will be attempted a second time.
- Access to Y facilities and programs is denied for anyone with a past due balance.
- After seven business days a late fee of \$25 is added to the account.
- After 30-days your account will be sent to a third party for collection. The Y will make at least three attempts to collect payment directly before sending to the third party.
- Any NSF payments are subject to a \$25 NSF fee and a \$25 late fee.

## GUEST POLICIES .....

### NATIONWIDE MEMBERSHIP

Visit any participating Y in the United States for FREE! Valid for all active, full facility YMCA members. Nationwide members must use their home Y at least 50% of the time. Y members under special membership arrangements, such as group homes, service agencies, SilverSneakers, Renew Active SilverandFit, etc. may visit other Y's as a guest and are subject to guest policies of the visited YMCA.

### PROGRAM CREDIT AND REFUNDS

- A full refund will be issued if a program is canceled by the Y due to the lack of enrollment
- 100% credit will be issued if the request is received prior to the start of the session
- 50% credit will be issued if request is received after the session starts, prior to week three starting
- No refund will be issued if request is received after the 3rd week of the session start date
- If the request is accompanied by a physician's statement, a prorated credit may be issued
- Refunds and or credits will not be issued for programs that are cancelled due to weather and or holiday scheduling

### FACILITY CLOSINGS

#### WINTER WEATHER

Our YMCA utilizes the county designated snow emergency levels.

- Level 1 | The Y remains open and all programs and classes continue as planned.
- Level 2 | The Y remains open however programs and classes will be cancelled.
- Level 3 | All Y facilities are closed.

### HOLIDAYS

The YMCA is closed on the following holidays: New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day Christmas Day

The Y may also have modified hours on Christmas Eve and New Years Eve.

### GUEST WITH A MEMBER

- YMCA of Sandusky County members are entitled to bring as many guests as the would like to the Y.
- Guests visiting the Y with a member will be admitted free of charge.

### GUEST WITHOUT A MEMBER

- A guest fee of \$10 per person applies to guests (regardless of age) who are not visiting with a member.

## POOL REGULATIONS

Please obey the instructions of lifeguards at all times.

### TEST

We require swim tests for all children 15 years and younger to determine their swimming ability. Swimmers who do not take the test will be marked as non-swimmers. Each child will be given a swim band that clearly identifies their swimming ability.

### SWIM TEST

Enter pool in shallow end, swim first half of a length on back, turn over and finish the length on stomach. Climb out of the pool and jump in deep water, surface and recover, then tread water for 30 seconds.

### MARK

#### Red Band:

Non-swimmer under the age of 10. Adult must actively supervise and accompany red band swimmer in shallow water.

#### Yellow Band:

Non-swimmer age 10 or older. Must stay in pool areas with a depth at or below the shoulders.

#### Green Band:

Swimmer. May swim in any area of the pool.

#### Blue Bands:

Swimmer meeting the height requirement for facility water slide. May swim in any area of the pool and may use the water slide.

### PROTECT

Only properly fitted US coast guard approved flotation devices are permitted

### GENERAL GUEST REGULATIONS

- All guests are limited to two (2) visits in a 12-month period.
- All guests under the age of 18 must be supervised at all times by an adult that will sign the guest waiver taking responsibility for the minor.
- All guests are required to provide photo ID.