



YMCA OF SANDUSKY COUNTY

MEMBERSHIP & FACILITY

GUIDELINES

THE YMCA OF Sandusky County WELCOMES ALL.

Together, we work to ensure that everyone, regardless of ability, age, cultural background, ethnicity, faith, gender, gender identity, ideology, income, national origin, race or sexual orientation, has the opportunity to reach their full potential with dignity.

MEMBERSHIP

PHOTO ID

Each member is required to provide the YMCA of Sandusky County with a valid Photo ID with enrollment of any new membership, guest passes and program registration. The YMCA reserves the right to refuse service to anyone without a valid Photo ID.

CHECK-IN

All YMCA members, guests, and visitors are required to check in at the Member Service Desk upon entering the facility.

- YMCA Members must check in using the QR code in the YMCA360 app, their key fob, date of birth, or by providing their full name to staff.
- Guests, Non-Members, and Visitors must present a valid driver's license or provide their full name to be screened through our Raptor check-in system for safety and security purposes.
- Members are required to have an up-to-date picture, members may be asked to complete this process.

CODE OF CONDUCT

The YMCA is a Christian-based organization where children are often present. To promote safety and comfort for all, we ask individuals to act appropriately at all times when in our facilities or when participating in programs. The Y is committed to providing a safe and welcoming environment for all members and guests.

We expect persons using the Y to behave in a mature and responsible

way and to respect the rights and dignity of others. This Code of Conduct does not permit language or any action that can hurt or frighten another person or that falls below a generally accepted standard of conduct.

Membership is a privilege, not a right. All members are expected to adhere to the YMCA of Sandusky County code of conduct at all times while participating in YMCA programs. Membership may be revoked for conduct that conflicts with this code.

PHOTOGRAPHY

Use of electronic devices – cameras, cell phones, smartphones, etc. is strictly forbidden in locker rooms and restrooms. Photos and videos may include only you and your family. Other individuals should not appear in the frame.

SEX OFFENDER SCREENING: To better protect the youth and families that we serve, the YMCA of Sandusky County is participating in a screening process of our Members, Guests, Outside Contractors, and Vendors to prevent access to Registered Sex Offenders.

ATTIRE SECTION

General: The YMCA is a Christian-based organization where children are often present. We expect our members and guests to wear clothing appropriate for this environment. The YMCA reserves the right to ask a member to change what they are wearing if it is deemed to not be fitting with our mission and values.

Wellness Center: Proper workout attire is required: Shirt, shorts/pants, and closed-toe shoes.

Swimming Pools: Proper swimsuits are required at all times.

Swimsuits are expected to cover all private areas and be made of traditional swimsuit material.

Saunas/Steam Rooms: Swimsuits and/or shorts are required at all times while using these amenities.

FOOD & BEVERAGES

Food and beverages are not permitted in any workout area and or studios, with the exception of water bottles.

SMOKING/TOBACCO USE OF ANY FORM

Tobacco use in any form, which includes but is not limited to, smoking (e.g. cigarettes, electronic cigarettes, ENDS - electronic nicotine delivery systems, pipes, cigars, etc.) are/or using smokeless tobacco (e.g. snuff, chew, etc.) is prohibited in all areas within or on any YMCA grounds, without exception.

MEMBERSHIP DESCRIPTIONS

Family: Up to two Adults and Dependents 26 and under living in the same household.

Grandparent: Up to two Adults and grandchildren 18 & under.

Two-Person: Two individuals living in the same household (one must be 18+).

Individual: One individual over the age of 18

Youth: One youth (age 12-17). Not eligible for discounts on Y Programs

MEMBERSHIP CANCELLATION

Members may cancel their membership online or in person at any time without a cancellation fee, provided their account is in good standing, no one on the membership is currently enrolled in a YMCA program, team (requiring an active membership), or enrolled in YMCA child care. A minimum of 15 days' notice is required prior to a member's next scheduled billing date. Only the primary account holder who signed the original membership agreement is authorized to cancel the membership. Verbal and or email requests are not accepted.

MEMBERSHIP HOLD

Members may place their membership on hold for up to 3 months within a 12-month period, provided their account is in good standing, no one on the membership is currently enrolled in a YMCA program, team (requiring an active membership), or enrolled in YMCA child care. A minimum of 15 days' notice is required prior to a member's next scheduled billing date to place a hold on the account. Only the primary account holder who signed the original membership agreement is authorized to request a membership hold. Hold requests are submitted online at ymcatoledo.org. Verbal and or email requests are not accepted.

MEMBERSHIP REFUNDS

Memberships are not refundable or transferable.

FAILED PAYMENT

If your check, automatic bank draft and/or credit card payment is returned for any reason, it will be collected electronically by a third party provider. The check writer/card holder is also responsible for all other fees charged by your financial institution.

NATIONWIDE MEMBERSHIP

Visit any participating Y in the United States for FREE! Valid for all active, full facility YMCA members. Nationwide members must use their home Y at least 50% of the time. Y members under special membership arrangements, such as group homes, service agencies, program participants, Silver Sneakers®, Silver and Fit, etc. may visit other Y's as a guest.

POOLS

The YMCA of Sandusky County uses the Test, Mark and Protect wristband safety system for our swimming pool.

TEST

We require swim tests* for all children 15 years and younger to determine their swimming ability. Swimmers who do not take the test will be marked as non-swimmers. Each child will be given a swim band that clearly identifies their swimming ability.

SWIM TEST

Enter pool in shallow end, swim first half of a length on back, turn over and finish the length on stomach. Climb out of the pool and jump in deep water, surface and recover, then tread water for 30 seconds.

MARK

Red Band: Non-swimmer under the age of 10. Adult must actively supervise and accompany red band swimmer in shallow water.

Yellow Band: Non-swimmer age 10 or older. Must stay in pool areas with a depth at or below the shoulders.

Green Band: Swimmer. May swim in any area of the pool.

PROTECT

Only properly fitted US coast guard approved flotation devices are permitted.

GENERAL

INSURANCE

The YMCA of Sandusky County does not provide accident insurance for injuries sustained during YMCA activities. Members and program participants partake in programs and use the facilities at their own risk and are encouraged to have personal medical insurance coverage.

STAY CONNECTED

CONNECT WITH US

[Facebook](#) YMCA of Sandusky County

Y360

YMCA360 is a video platform that offers on-demand and livestream group exercise classes, youth sports training, wellbeing classes, and much more. Take the YMCA with you wherever you go.

YMCA360 REWARDS

Active YMCA of Sandusky County members may earn points through designated activities tracked via the YMCA360 app. Points earned may be used toward future promotional opportunities as determined by the YMCA. Members are required to download and use the app in order to participate in the YMCA360 rewards program.

SET UP YOUR ACCOUNT ONLINE

With your online account, you will be able to join online, register for programs, and manage your account information. Getting started is easy; to activate your account, visit ymcatoledo.org, choose the membership tab, select My Account/Sign In, and create your password. If you need assistance, please call the Member Service Desk.

MISC.

GUEST PASSES

YMCA members are welcome to bring one guest at a time; guests are admitted free of charge. Guests must be accompanied by a YMCA member who is 18+. Each guest is allowed two visits in 12 months. All guests under the age of 18 must be accompanied by an adult. For more information, visit ymcafremont.org

SCHEDULES

Group exercise classes can be found on our YMCA360 app and on our website. Gym & pool schedules can be found on our website. ymcafremont.org

PERSONAL TRAINING

Session packages of 4, 8, or 12 are available and required for participation. All personal training session cancellations must be made at least 2 hours in advance of the scheduled session. If cancellation notice is given less than 2 hours prior, the session will be deducted from the participants package.

PARTNER TRAINING

Session packages of 4, 8, or 12 are available and required for participation. All partner training sessions must be scheduled with a training partner at the time of registration. To ensure the best experience for all, both participants must be present for each partner training session. If one participant is unable to attend, the session must be canceled or rescheduled. Cancellations must be made at least 2 hours in advance of the scheduled session. If notice is given less than 2 hours prior, the session will be deducted from each participant's package.

Programs

Youth Supervision Guidelines

To help provide a safe environment for all children and families, employees and volunteers are responsible for ensuring youth are properly supervised while using the YMCA.

Children Under Age 10

- Must be participating in a scheduled YMCA program or
- Must be accompanied and supervised by a parent or legal guardian at all times.

Youth Ages 10-12

- Must be participating in a scheduled YMCA activity or
- Must remain in an authorized area of the facility that is actively supervised by YMCA staff.

Youth Ages 13 and Older

- Must be participating in a scheduled YMCA program
- or remain in an authorized area of the facility while
- following all YMCA rules and expectations.

Mixed-Age Groups

When youth of different ages or developmental abilities are participating together, additional supervision may be required to ensure everyone's safety.

Staff Responsibilities

All employees and volunteers are expected to:

- Know and enforce the YMCA's youth supervision guidelines.
- Ensure children are in approved areas based on their age.
- Redirect youth who are in unauthorized areas or are not properly supervised.
- Notify a supervisor if a child appears to be unsupervised or if there are any safety concerns.
- Take appropriate action to help maintain a safe, welcoming environment for all members and guests.

AREA OF USE

Child Watch

- The Y provides free babysitting to all active members and their immediate family.
- Child must be listed on the membership
- Children must be between the ages of 6 weeks and 10 years old
- Child must be checked in and out
- No child is permitted with a fever
- Fever must not be present for 48 hours
- Children must wear socks at all times
- Children may utilize the Child Watch up to 2.5 hours per day
- No snacks are permitted
- Adult dropping off the child(ren) must remain in the Y while the child is checked into Child Watch.

GROUP EXERCISE

Group Exercise is available for ages 13+, unless otherwise noted.

LOCKER ROOMS

Lockers are available free of charge for day use only. Locks are the responsibility of the members and must be removed after use. Youth 6 and under may use the same locker room as their supervising individual regardless of gender.

WELLNESS CENTERS

*Youth 9 and under are not allowed in the area unless otherwise posted.

Ages 13-17

May use the full Wellness Center & free weights after completing a Teen orientation, no parent or guardian supervision is required.

Ages 10-12

May use the cardio equipment in the Wellness Center after completing a Teen orientation, with a parent or guardian present at all times.

USE OF FACILITY

Members or Guests may not use our facility to provide instruction/training to other members, unless you are a Y employee.

CHILDREN UNDER 18

Youth Facility Supervision Policy effective August 12, 2026

Youth 9 and Under:

Must be actively supervised at all times by a parent, legal guardian, or an adult age 18 or older while in the facility or on YMCA property, including outdoor pools, splash pads, and play structures—unless participating in a YMCA-supervised program.

Youth Ages 10–11:

Must be accompanied by an adult age 18 or older who remains in the building for the duration of their visit—unless participating in a YMCA-supervised program.

Youth Ages 12–17:

May use the facility independently, but may not bring or supervise any child under the age of 12.

If a youth is found without the required supervision as outlined above, they will be asked to wait at the Membership Desk until a parent, legal guardian, or designated adult (age 18 or older) can be contacted and arrives to ensure proper supervision.

CREDITS / REFUND

PROGRAM CREDIT AND REFUNDS

Includes:

A full refund will be issued if a program is canceled by the Y due to the lack of enrollment

- 100% credit will be issued if the unenrollment request is received prior to the start of the session.

- 50% credit will be issued if the unenrollment request is received after the session starts, prior to week 3 starting
- 0% refund will be issued if the unenrollment request is received after the 3rd week of the session start date
- If cancellation of enrollment is accompanied by a physician's statement, a prorated credit may be issued
- Refunds and or credits will not be issued for classes that are canceled due to weather and or holiday scheduling.
- Summer Camps Refund: Refunds are not issued after the program begins.

CLOSINGS

WEATHER SECTION

In the event of adverse weather or other emergency situations, the YMCA of Sandusky County may find it necessary to cancel programs, events and or close the facility. We will make every effort to inform our members.

MAINTENANCE CLOSING

Major maintenance in our facility requires that we close certain areas for extended periods of time, during which members may continue to use other areas of the facility and or other branch locations.